



# Signing Up for CustomerCentral

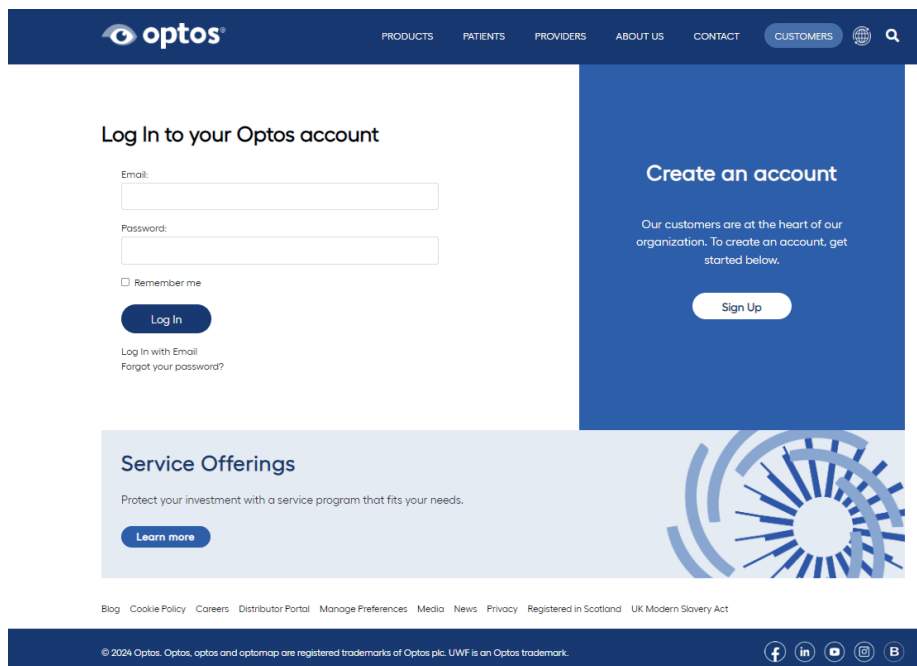


## Step 1: Click on “Customers” at www.optos.com



## Step 2: Create an Account

Create a new account by selecting “Sign Up” under “Create an Account”. Please fill in the form and you will be autoactivated as long as your Site Number and Zip Code match what is on your account record. If there is a discrepancy, you will be activated within 24-28 hours.





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## Step 3: Set your Password

You will receive an email prompting you to set/reset your password. Please follow the instructions in the email to set your password paying special attention to the requirements and special characters. You will not be able to login until you complete this step!

### Optos Customer Portal - Password Reset

no-reply@optos.com

Sent: Tue 1/23/2018 3:45 PM

To: Sharon Shepard



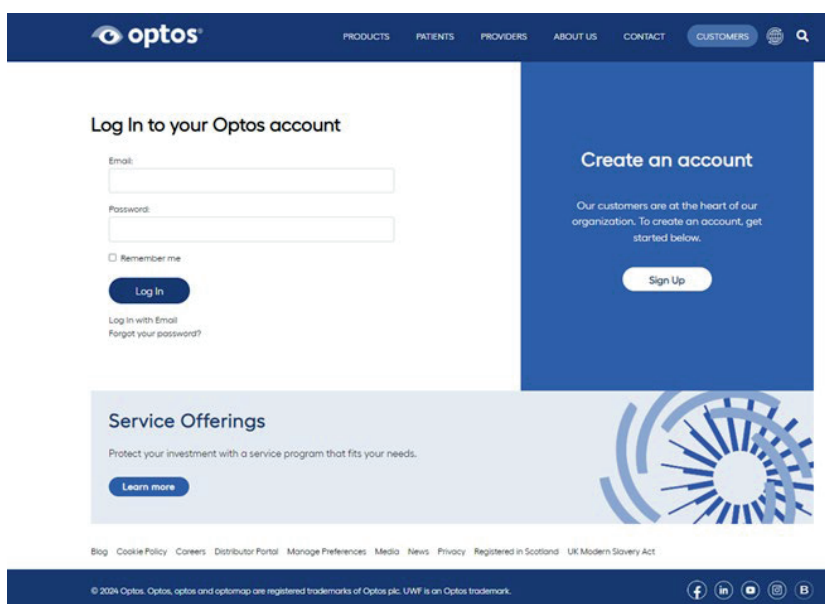
## Password Reset Request

A request has been made to reset the password for the following account:  
[sshepard@optos.com](mailto:sshepard@optos.com)

[Reset Password](#)

## IF YOU ALREADY HAVE AN ACCOUNT Reset your Password

Choose your method to reset your password and follow the instructions in Step 3.



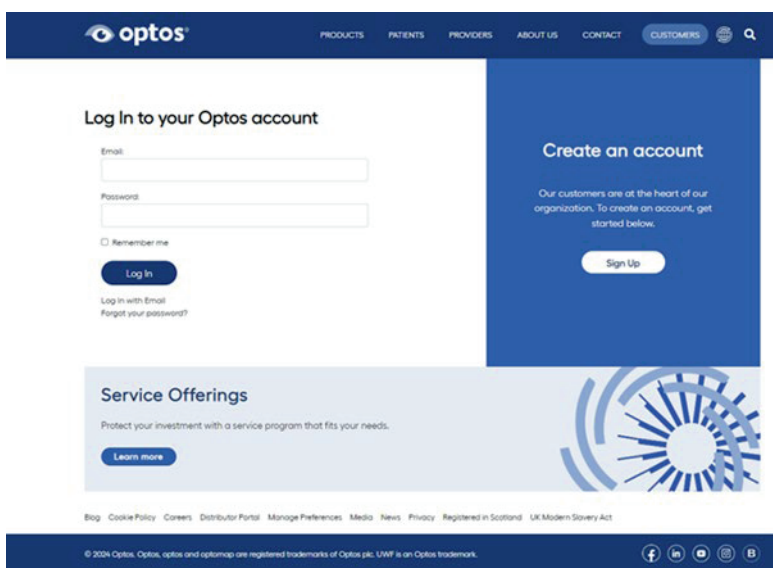


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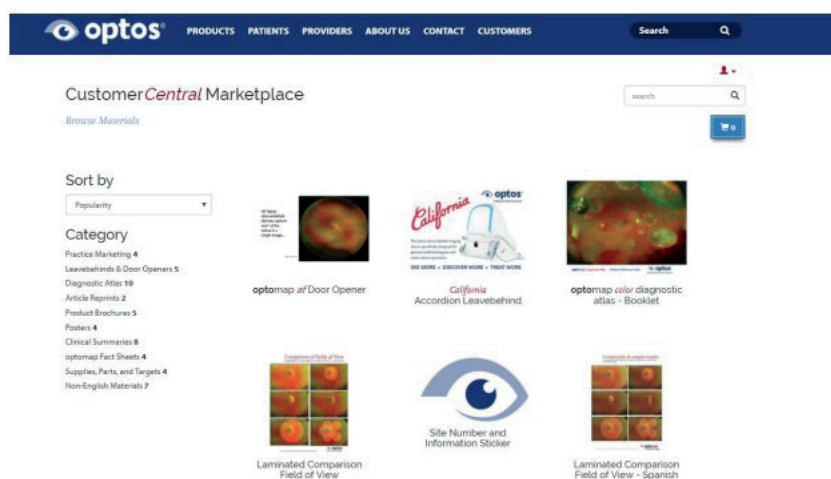
## Other Steps – Signing In

Go to Customers and enter in your email and your password under “Log In”.



## Other Steps – Ordering Materials

Please click on Patient Marketing and Order Marketing and Other Materials. Customers under support or warranty receive materials free of charge.



Once you have placed your materials in the cart and you are ready to order, click the cart and Proceed to Checkout. Select your shipping address(es) and checkout.



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## Other Steps – Where can I find....

User Manuals can be found under **TECHNICAL SUPPORT**

Videos and other training tools can be found under **TRAINING MATERIALS**

Materials for identifying pathology using **optomap** can be found under **DIAGNOSTIC TOOLS**

Virtual trainings and Extended Service requests are under **TECHNICAL SUPPORT**

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