

Optos Cookie Policy

(Revised August 18, 2020)

Cookie Policy

Every time your Web browser accesses our Website, we automatically receive and store certain information about you, by placing a cookie on your computer.

What are cookies?

Our websites, along with most other major websites, use 'Cookies'. 'Cookies' are pieces of information that a website transfers to the cookie file on your computer's hard disk. 'Cookies' enable users to navigate around websites and (where appropriate) enable us to tailor the content to fit the needs of visitors who have accessed the site and help us improve the user experience. Without 'Cookies' enabled we cannot guarantee that the website and your experience while visiting are as we intended it to be.

Two types of cookies are used on our Website:

1. Session cookies (which remain in the cookie file of your browser only so long as you are accessing the Website) are used:

- To allow you to carry information from one page of our Website to another without having to re-enter information; and
- Within login mode, to allow you to access stored information.

2. Persistent cookies (which remain in the cookie file of your browser for a longer period and store some basic information) help us to identify if you have visited our Website previously using the same computer, and if so enables our Website to remember the personal information you provided, keeps track of the number of visits that you make to our Website, where you browse and what you download, even though you may not have logged on.

The table below explains the cookies we use and why.

Cookie	Name	Purpose
Optos General Website	ASP.NET_SessionId	This session cookie is essential for the website to operate and is set upon your arrival to the site. This cookie is deleted when you close the browser. For more information: Microsoft Support: How and why session IDs are reused in ASP.NET
Optos GDPR and Cookie Acknowledgement	optosGDPRPrivacyUpdateAccepted optosCookieAccepted	These cookies track user opt-in/acceptance status for GDPR and privacy practices
Optos Language & Currency Preference	epslanguage Currency	This cookie is used to set the preferred language and currency for the user. It will keep the user in their preferred country/language specific Optos site for all future visits until the cookie has been deleted by clearing the browser cookies. This is set for regulatory purposes. If a language has not been chosen in the dialog box, and "Set Country" has been clicked, then a cookie will not be set, however the user will be redirected to the Global Site by default.
Optos.com Visitor Tracking	EPI_NumberOfVisits	This cookie is used to track the number of visits by an individual to understand browsing habits and areas of interest.
Optos Customer and Distributor Portals	.EPIserverLogin .ASPXROLES	These cookies are stored only when a user is logged into the site and are essential for the login form to function properly. These cookies are deleted when you log out of the secured sections of the site.
EPIserver Forms	.EPIForm_BID .EPIForm_VisitorIdentifier	Functionality-related. Identifies the form submission made to the site when a visitor submits data via an Episerver form. Stores a GUID as the browser ID. Persistent (90 days from creation).
EPIserver Forms	.EPIForm_VisitorIdentifier	Functionality-related. Identifies the form submission to the site when a visitor submits data to via an Episerver form. Stores a GUID which is the visitor identifier. Persistent (90 days from creation).
EPIserver Forms	EPIForm_{FormGuid}:{Username}	Functionality-related. Stores partial form submissions so that a visitor can continue with a form submission upon return. One cookie is created for each form and each logged in visitor. Stores the current submission status of the form (formGuid, submissionID, and if submission is finalized or not). Persistent (90 days from creation).

EPiServer Anti-Forgery	__epiXSRF	This cookie prevents form submission forgery
Optos Warranty and Notification	optosGeneralNotificationAccepted	These cookies are stored for tracking promotional related messages on the customer portal.
	optosNotificationAccepted	
	optoswarrantyNotificationAccepted	
Third-party security service	Incap_ses_* Visid_incap_*	Optos uses a third-party service, Incapsula, to filter out malicious requests. This service may set the following cookies:
		- incap_ses_* - expires at the end of your session
		- visid_incap_* - expires after two years
Optos Billing/Invoicing	ASPSESSIONIDSQDACBBT	Optos provides billing information for USA and Canada sites. For these sites, session cookies are stored only when a user is logged into the site and are essential for the login form to function properly. These cookies are deleted when you log out of the secured sections of the site.
Optos Online Training (Webex)	nebulao_tc wbxpssid wbxpssidusr DetectionBrowserStatus wbxrecregemail wbxrecregfirstname wbxrecreglastname wbxrecregname psntr_ws	The Optos Academy Online training sessions may use Cisco Webex services to display videos which may store cookies for session ids. Information will be collected that are required fields in the Webex forms filled out before viewing a Webex Training Session. These fields may include Firstname, Lastname, and Email address. Webex may also collect browser information to display the correct webex video for your browser. For more information: Cisco Online Privacy Statement
Google Analytics	_utma _utmb _utmc _utmz _utmt_player _ga	These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. For more information: Overview of privacy at Google

Google Ad Sense	_gads	<p>These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited.</p> <p>For more information: Overview of privacy at Google</p>
QuantCast	_qca	<p>This cookies is used collect your computer's IP address, pixel code, referring HTTP location, current HTTP location, search string, time of the access, browser's time, any searches made on the applicable website, and other statistics" in order to "analyze Log Data from different websites and combine it with other non-Personally Identifiable Information to produce the Reports that are made available on the Quantcast.com Site, to enable web publishers and advertisers to deliver audience segments that are appropriate for their products or services</p>
Vimeo	Player vuid	<p>These cookies are used by vimeo to collect player and video engagement statistics.</p> <p>For more information: Vimeo Cookie policy</p>
Hotjar	_hjid _hjIncludedInSample	<p>Hotjar cookie that is set when the customer first lands on a page with the Hotjar script. It is used to persist the Hotjar User ID, unique to that site on the browser. This ensures that behavior in subsequent visits to the same site will be attributed to the same user ID.</p>
Cloudflare	_cfib _cf_bm _cfduid	<p>The cflb, cf bm, and cfduid cookies are strictly necessary to provide the services requested by our Customers (as defined in our Privacy Policy), as we explain in more detail below.</p> <p>Cloudflare encourages our Customers to disclose the use of these cookies to their End-Users (as defined in our Privacy Policy), and in some jurisdictions, Customers may be required to disclose these cookies to End Users.</p> <p>Cookie data is processed in Cloudflare's data center in the United States and is subject to the cross-border data transfer section (section 7) of the Cloudflare Privacy Policy.</p>

Azure Web Hosting	ARRAffinity	ARRAffinity is a cookie used to affinitize a client to an instance of an Azure Web App. e.g. if an app is scaled out to 10 instances, and a user accesses it from their browser, the ARRAffinity helps keep the user going back to the same app instance, instead of getting a random instance each time. This can be useful for some apps that keep user state in memory.
Microsoft Application Insights Software	ai_user ai_session	This cookie name is associated with the Microsoft Application Insights software, which collects statistical usage and telemetry information for apps built on the Azure cloud platform. This is a unique user identifier cookie enabling counting of the number of users accessing the application over time.

To opt out of being tracked by Google Analytics across all websites visit:

<http://tools.google.com/dlpage/gaoptout>.

YouTube cookies:

We embed videos from YouTube using YouTube’s privacy-enhanced mode. This mode may set cookies on your computer once you click on the YouTube video player, but YouTube will not store personally-identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. To find out more, please visit [YouTube’s embedding videos information page](#).

Vimeo cookies:

We embed videos from Vimeo using Vimeo’s privacy-enhanced mode. This mode may set cookies on your computer once you click on the Vimeo video player, but Vimeo will not store personally-identifiable cookie information for playbacks of embedded videos using the privacy-enhanced mode. To find out more, please visit [Vimeo’s embedding videos information page](#).

Disabling cookies:

You can set your browser to disable cookies or to notify you when you receive a cookie, giving you the chance to decide whether or not to accept it. Please remember that if you do choose to disable cookies, you may find that certain sections of our website do not work properly

If you have any questions regarding this Cookie Policy please contact us by e-mail at winfo@optos.com.